

# Before You Call For Well Service

Sooner or later you will need your well water system serviced. Below is some information you should try to collect before calling for service.

## **Well Location:**

This may sound a bit funny but it's not all that uncommon for a home owner not to know where on the property the well is located. The home owner may be new to the place and may have never known exactly where the well is located.

## **Circuit Breaker:**

Know where the circuit breaker is to your well pump. The service worker may ask you if the breaker is being tripped. He may advise you to leave the breaker off until he arrives.

## **Well Info:**

If possible you should know your well depth, well diameter and the year it was drilled.

## **Well system components:**

Familiarize yourself with the various components of your well system.

pressure tank - pressure switch & gauge - shutoff valve to house  
circuit breaker - control box ( if any )

( click on [Well System Components](#) located on the [Good To Know Info](#) page )

Your service worker may assist you over the phone and being able to identify the various components will help appreciably.

## **Well Accessibility:**

Keep your well unobstructed and accessible. Generally a service truck with a hoist to pull the pump will have to back up to within a few feet of the well. Do not plow snow in front of your well. Do not build new construction that will result in barricading your well from the service truck. Do not plant a garden around the well or trees blocking access to the well. Do not build a deck over your well that cannot be easily removed in part or in whole during service.